

# the Reserve

December, 2018

Dear fellow Homeowners,

As we close out 2018, we are sending this note to update you on the state of the neighborhood.

2018 was a transition year.

1. **We reduced down the use of outside agencies to get HOA work done.** Our contract with Rickert for administration of the Association was ended. We on the board did not feel that Rickert provided services needed for the costs incurred.
2. **We engaged Robin Ring and Associates to be our accounting and taxes firm.** Robin Ring is a licensed CPA in Ohio, specializing in HOAs. His firm's management of the financials has already greatly improved our books, and will provide independent assurance that the financial operations of our HOA is conducted effectively. We are still cleaning up some transactions, ensuring they are in the right categories so we can see our trends and do better fiscal planning.
3. **We're working to improve communication between board, contractors and homeowners.**
  - a. We now have a mailing address that does not change with each board term or change of outside contractors. It is a PO Box at the Dublin post office:

P.O. Box 4233  
Dublin, Ohio 43016-0650

Ring and Associates checks the P.O. Box weekly, and submits images of all invoices to the board for approval to pay. Once we confirm electronically, payment is made.
  - b. We have setup an email using a domain name and Microsoft outlook so that our HOA-related email can be retained, and be separated from our personal email accounts. This is simply good records practice. To reach anyone on the board, please use:

trustees@thereserveassociation.com
  - c. Marshall has created a Reserve Association website! It is on-line now at [TheReserveAssociation.com](http://TheReserveAssociation.com), and is purposefully kept minimal in nature. Some features are:

- ✓ It provides a mail-chimp sign-up where you can ensure your email address is correct. We will be using these as we go forward to get information out to you, and Marshall set it up so two email addresses can be used per household.
  - ✓ It provides contact information for anyone to reach us, including outside groups.
  - ✓ It provides some key contact information for you to use, such as the Dublin group that fixes sidewalks, and how to get a new mail box.
4. **We met with Dublin officials** to gain a better understanding of their interest in our landscape challenges and opportunities.
  5. **Our holiday lights have been improved this year** and we thank neighbor Chris Apfelstadt and his company Light Up Columbus for making it happen. Thanks Chris!!

Alas, there have been some stumbles along the way also. The biggest one is that we missed getting the summer flowers out in time, and didn't get the fall ones out at all. We hope to do better next year and will be asking the vendor to meet directly with the landscape committee in January.

In the new year, we hope to create a planning document and timeline so that new boards can get up to speed quicker.

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**Our annual Homeowners Association meeting will be Tuesday, 19 March 2019, at 7pm at [Kaltenbach Community Center, 5985 Cara Road Dublin, Ohio 43016](#)**

There will be two positions up for a vote: Dave Young's term is ending, and Marshall Magee's interim fill for Aaron Kreais' vacated term will also need to be filled. If you are thinking of running for a position, please do so. If you have questions about the roles, we'll be happy to tell you more.

The landscape committee has discussed how to improve the neighborhood and two ideas will be presented at the annual meeting for consideration: sidewalk lighting and flower boxes. We will be presenting the costs and what needs to happen to allow for these.

We hope to see you there.

With kindest regards,

Your Board of Trustees:

Rich Colvin, President, [rich@thereserveassociation.com](mailto:rich@thereserveassociation.com)  
Marshall Magee, Secretary, [marshall@thereserveassociation.com](mailto:marshall@thereserveassociation.com)  
Dave Young, Treasurer, [dave@thereserveassociation.com](mailto:dave@thereserveassociation.com)

NOTE: This document is being sent to all email addresses of record and will also be printed and placed in everyone's mail box.